



Our Vision

To be North America's leading independent manufacturer
of innovative solutions of specialty steel products



March 17, 2020

Dear Valued Customer:

At the heart of Specialty Steel Works Incorporated (SSWI) are our customers and our employees. As the COVID-19 situation continues to evolve, we want you to be aware of the following steps we are taking to manage the safety of our employees and yours, while continuing to produce and ship your specialty steel requirements:

- Order management and fulfillment operations are ongoing as usual. Our order management related teams are prepared for various contingencies that may occur.
- SSWI is monitoring and following current guidance from the CDC and public health agencies.
- Specific education for employees regarding proper hygiene, social distancing, handwashing, staying home when sick, etc.
- Increased cleaning and sanitizing frequencies throughout our facilities.
- Implementation of visitor restrictions including travel vetting and screening prior to entry.
- General minimization of social gatherings and discussions.
- To reduce unnecessary exposure, SSWI has restricted business travel and attendance at non-essential events.
- Implementation of work from home options where available.

Currently, we are on schedule with customer deliveries and do not anticipate delays. We will continue monitoring and providing feedback to customers if we determine there will be an impact based on the rapidly evolving situation. We are committed to keeping you informed of any changes to normal business operations.

Thank you for your partnership and continued trust in SSWI. We truly value each and every customer and the relationships we have built through our mutual business interests. Do not hesitate to call on any of us here at SSWI with any assistance that you may need.

Kind regards,

Michael Salamon
Chief Executive Officer & President

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Our Core Values

Safety ❖ Integrity ❖ Teamwork
Drive for Results ❖ Customer Focus